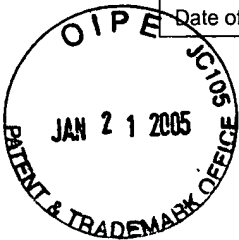


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Our Case No.10022/215

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of: G. Guyan et al. )  
Serial No. 09/550,499 )  
Filing Date: April 14, 2000 ) Examiner: G. Vaughn  
For INSURANCE FILE NOTE GENERATION ) Group Art Unit No. 2178  
METHOD AND SYSTEM )

**AMENDMENT**

Mail Stop RCE  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

This Amendment follows the Final Office Action mailed May 18, 2004 and is submitted with a Request for Continuation and the fee set forth in 37 C.F.R. § 1.17(e). Pursuant to 37 C.F.R. § 1.103(c), Applicants also herewith request suspension of action for a period of 3 months. The fee set forth in 37 C.F.R. § 1.17(i) is also submitted herewith.

**Amendments to the Claims** are reflected in the listing of claims which begin on page 2.

**Remarks** begin on page 6 of this paper.